

The logo for Incha, featuring a stylized white icon of a square with a smaller square inside, followed by the word "ncha" in a white, lowercase, sans-serif font. The background of the entire image is a blue-tinted photograph of two construction workers, a man and a woman, wearing hard hats and safety vests, looking at the camera with smiles.

Incha

Get ahead with an apprenticeship

Explore a variety of roles and careers with us.



Who we are

We're Nottingham Community Housing Association, known to many as NCHA. We offer housing and care and support services across the East Midlands.

Key things to know about us:

- We've been around since **1973**
- Over **1,200** people work for us
- We own and manage over **10,000 homes**
- We house more than **20,000 people**
- We offer almost a **million hours** of care and support to vulnerable adults
- We work in **Nottinghamshire, Derbyshire, Lincolnshire, Leicestershire, Northamptonshire and Rutland.**



Our values

Our values are CLEAR.

We're proud of what they represent and they influence everything we do at NCHA.



Caring

We care about what we do and the way we do it.



Learning

We learn, improve and change to deliver great services.



Enthusiastic

We are engaged and motivated to make a difference.



Accountable

We are answerable for what we do and don't do.



Resilient

We are ready to respond to opportunities and challenges.

About our homes

We do so much and we're a diverse organisation with lots to get involved in.

As well as offering homes for rent, we sell shared ownership properties and provide supported accommodation for vulnerable people.

It's not about profit for us. We do what we do, because 'home' is the foundation for everything. You could be a part of that, by maintaining our homes or helping us to create new, energy efficient ones.



Why work for us

We look after our colleagues and their wellbeing is important to us. Without the dedication of our people we can't deliver new homes and great services.

Working with us gets you:

- A workplace pension
- 36.5 days annual leave
- Flexible working hours
- Free healthcare cash plan
- Free on the job training and qualifications
- Access to cycle to work and discounted bus pass schemes.

If you're looking to pursue a career with a company that values its colleagues, you've come to the right place.

Find out more about how we reward our colleagues.



Opportunities for you

We provide a range of apprenticeships including multi-trades, plumbing and heating, joinery, plastering, painting and decorating and electrical.

This will give you:

- Experience working in a range of multi-skilled trades such as joinery, plumbing, plastering and painting and decorating.
- An understanding of customer experience and business planning.
- Access to a mentor and development opportunities.
- A competitive salary which increases as you progress through your apprenticeship.

What do I need to apply?

- You must be aged 16 or over.
- You must have a great attitude to learning.
- Plenty of enthusiasm, ambition and good time keeping skills.
- Ideally grade C/4 or above in maths and English.
- A drive to work in housing, help people create better lives and demonstrate our CLEAR values every day.

Here's examples of the kind of work you could get to experience with us.



Trade roles:

Painter and decorator
Joiner
Plumber
Plasterer
Electrician.



Business services:

Work planner
Administrator.

The flowchart below outlines how you can progress with us, once you've completed your apprenticeship.

Start - 12 months

L2 Property Maintenance Operative apprenticeship

You'll get to try different roles, with a mentor to guide you through your experience in various areas of property services. In this time, you'll work towards completing your apprenticeship.



Achieve - 12 months

L2 Property Maintenance Operative qualification

Once you've completed your apprenticeship, you'll be supported to make a choice to progress in a specific area. During this time, you'll develop your skills further by completing a specific qualification in this area.



Progress - 12-36 months

L2/L3 Trade specific apprenticeship

We'll support you to complete a trade specific apprenticeship and if successful we'll help you to find a permanent full-time role at NCHA in your chosen trade.



Meet our apprentices

We believe that apprenticeships are a great way to develop home-grown talent. Meet Deanish and Connor to find out what they think.



I'm really enjoying my apprenticeship, getting to learn a variety of trades and work with a variety of people. I'd say painting and decorating comes most natural to me, but I'm also really enjoying learning plastering.

We meet a wide variety of customers in our roles and I really value being able to help them improve their homes as I know how important a decent home is to me too.



Deanish,
Property Maintenance Operative
apprentice



Thanks to Nationwide for providing me with tools for my new apprenticeship. I'm keen to get stuck in and see where this opportunity takes me. It's great to know NCHA has good connections with other companies who can support me as I learn more about property services.



Connor,
Property Maintenance Operative
apprentice

Access Training

We're always looking for ways to give people the skills they need to get ahead. A partnership with Access Training to create 'Multi-Skilled Property Maintenance Operative' apprenticeships has meant we're giving people like you a way to earn while you learn!

You'll attend Access Training one day a fortnight to receive practical training on the skills you will need to work in our customers' homes, and then spend the rest of your time learning on the job with our teams.



Getting in touch

Sign-up for our weekly job alerts at ncha.org.uk/jobs or get in touch directly at:

- 📞 0345 650 1205
- ✉️ hr@ncha.org.uk
- 🌐 www.ncha.org.uk



Nottingham Community Housing Association Limited is a charitable community benefit society, registered with the Financial Conduct Authority under number 7104.

Revised December 2024